

Jargon / Acronym Buster

A

- ❖ **A4C/AFC:** Agenda for Change
- ❖ **ABPI:** Association of the British Pharmaceutical Industry
- ❖ **AC:** Audit Commission
- ❖ **Academic Health Science Centre:** An organisation that provides health care to patients and can act as a centre for teaching and education.
- ❖ **Accident and Emergency (A&E):** Serious injuries or emergency treatments will be taken to A&E. In some place it is known as emergency department (ED) or casualty
- ❖ **ACO/APO:** Accountable Care Organisation/Accountable Provider Organisation
- ❖ **Acute:** Short term treatment for patients who have an accelerated illness or disease
- ❖ **ADHD:** Attention Deficit Hyperactive Disorder
- ❖ **Advocate:** An independent professional who will support you when talking to doctors and nurses, making sure they understand your point of view
- ❖ **AHP:** Allied Health Professional
- ❖ **ALB:** Arm's Length Body
- ❖ **ALOS:** Average Length of Stay
- ❖ **Alzheimer's Disease:** The most common form of dementia, including loss of memory and reasoning.
- ❖ **APLS:** Advanced Paediatric Life Support
- ❖ **AQ:** Advancing Quality

B

- ❖ **BAC:** British Association of Chemists
- ❖ **BAEM:** British Association for Accident and Emergency Medicine

- ❖ **BAMM:** British Association of Medical Managers
- ❖ **BAN:** British Association of Neurologists
- ❖ **BAO:** British Association of Otolaryngologists
- ❖ **BAOT:** British Association of Occupational Therapists
- ❖ **BAPS (1):** British Association of Paediatric Surgeons
- ❖ **BAPS (2):** British Association of Plastic Surgeons
- ❖ **BDA (1):** British Dental Association
- ❖ **BDA (2):** British Dietetic Association
- ❖ **BGS:** British Geriatric Association
- ❖ **BMA:** British Medical Association
- ❖ **BM/BCh:** Bachelor of Medicine/Bachelor of Surgery
- ❖ **BMBS:** Bachelor of Medicine/Bachelor of Surgery
- ❖ **BME:** Black and Minority Ethnic
- ❖ **BMJ:** British Medical Journal
- ❖ **BNF:** British National Formulary

C

- ❖ **CAMHS:** Child and Adolescent Mental Health Services
- ❖ **Caldicott Guardian:** Senior healthcare professional in each NHS organisation who is responsible for protecting the confidentiality of patient information
- ❖ **CAT:** Computerised Axial Technology
- ❖ **CCG:** Clinical Commissioning Group
- ❖ **CD:** Clinical Director
- ❖ **CDM:** Chronic Disease Management
- ❖ **CE:** Chief Executive
- ❖ **CEMACH:** Confidential Enquiry into Maternal and Child Health
- ❖ **CEO:** Chief Executive Officer

- ❖ **CFAs:** Clinical Focus Areas
- ❖ **CFH:** Connecting for Health
- ❖ **CGAC:** Clinical Governance Assurance Committee
- ❖ **CHC:** Continuing Healthcare
- ❖ **CHD:** Coronary Heart Disease
- ❖ **CIO:** Chief Information Officer
- ❖ **CIP:** Cost Improvement Programme
- ❖ **Clinician:** Someone who provides care and treatment to patients, such as a nurse, psychiatrist or psychologist.
- ❖ **CNST:** Clinical Negligence Scheme for Trusts
- ❖ **COG:** Council of Governors
- ❖ **Commissioner:** An organisation which determines what health and social care services should be provided for local people, and allocates funding for other organisations to provide them. This could be a Clinical Commissioning Group (CCG) or local authority.
- ❖ **CPD:** Continuing Professional Development
- ❖ **CQC:** Care Quality Commission
- ❖ **CQUIN:** Commissioning for Quality and Innovation
- ❖ **CSR:** Comprehensive Spending Review
- ❖ **CSU/O:** Commissioning Support Unit/Organisation

D

- ❖ **DCH:** Dorset County Hospital NHS Foundation Trust
- ❖ **Dementia:** Dementia is a syndrome (a group of related symptoms) that is associated with an ongoing decline of the brain and its abilities.
- ❖ **DoF(CFO):** Director of Finance
- ❖ **DGH:** District General Hospital

- ❖ **DH(DoH):** Department of Health
- ❖ **DNA:** Did Not Attend
- ❖ **DPH:** Director of Public Health
- ❖ **DPR:** Data Protection Register
- ❖ **DSU:** Day Surgery Unit
- ❖ **DToC:** Delayed Transfers of Care

E

- ❖ **EAU:** Emergency Assessment Unit
- ❖ **EC:** Elective Care
- ❖ **ED:** Emergency Department
- ❖ **E&D:** Equality and Diversity
- ❖ **EDS:** Equality Delivery System
- ❖ **EHR:** Electronic Health Record
- ❖ **EIA:** Equality Impact Assessment
- ❖ **Electroencephalogram (EEG):** A simple and painless test that involves recording brain activity which help diagnose conditions such as epilepsy
- ❖ **ENT:** Ear, Nose and Throat
- ❖ **EPP:** Expert Patient Programme
- ❖ **EPR:** Electronic Patient Record
- ❖ **EPRR:** Emergency Preparedness, Resilience and Response
- ❖ **EPS:** Electronic Prescription Service
- ❖ **ESR:** Electronic Staff Record
- ❖ **EHIC:** European Health Insurance Card

F

- ❖ **FCE:** Finished Consultant Episode
- ❖ **FFT:** Friends and Family Test
- ❖ **FOIA:** Freedom of Information Act
- ❖ **F.O.P.A.S:** Frail Older Persons Assessment clinic is where patients are seen by specialist dementia staff, senior doctors, nurses and therapists
- ❖ **FT:** Foundation Trust
- ❖ **FTN:** Foundation Trust Network

G

- ❖ **GDC:** General Dental Council
- ❖ **General Practitioner (GP):** Your local doctor - or family doctor - who will usually be the first person you see if you have a physical illness or emotional problem and they can also refer you on for specialist care or assessment
- ❖ **GMC:** General Medical Council
- ❖ **GMS:** General Medical Services
- ❖ **GPwSI:** General Practitioner with Special Interest

H

- ❖ **HCAI:** Healthcare Acquired Infection
- ❖ **Health Care Assistants (HCA):** A member of hospital staff who helps qualified nursing staff to care for patients on the ward
- ❖ **HES:** Hospital Episode Statistics
- ❖ **HIA:** Health Impact Assessment
- ❖ **HMT:** Hospital Management Team
- ❖ **HPA:** Health Protection Agency

- ❖ **H&S:** Health and Safety
- ❖ **HSE:** Health and Safety Executive
- ❖ **HSJ:** Health Service Journal
- ❖ **HSMR:** Hospital Standardised Mortality Ratios

I

- ❖ **IAPT:** Improving Access to Psychological Therapies
- ❖ **ICAS:** Independent Complaints Advocacy Service
- ❖ **ICD:** Internal Classification of Diseases
- ❖ **ICO:** Integrated Care Organisation
- ❖ **ICP:** Integrated Care Pathway
- ❖ **ICT:** Information and Communication Technology
- ❖ **ICU:** Intensive Care Unit
- ❖ **IG:** Information Governance
- ❖ **IIP:** Investors in People
- ❖ **IM&T:** Information Management and Technology
- ❖ **Inpatient:** Someone who stays in hospital to receive care and treatment.
- ❖ **ISTCs:** Independent Sector Treatment Centres

J

- ❖ **JSNA:** Joint Strategic Needs Assessment

K

- ❖ **KSF:** Knowledge and Skills Framework
- ❖ **KPIs:** Key Performance Indicators

L

- ❖ **LA:** Local Authority
- ❖ **LCFS:** Local Counter Fraud Specialist
- ❖ **LDP:** Local Delivery Plan
- ❖ **LES:** Local Enhanced Service
- ❖ **LETB:** Local Education and Training Boards
- ❖ **LINK:** Local Government Network
- ❖ **LMC:** Local Medical Committee
- ❖ **Looked After Children (LAC):** Children become 'looked after' when their birth parents are unable to provide ongoing, temporary or permanent, care.
- ❖ **LOS:** Length of Stay
- ❖ **LSP (1):** Local Strategic Partnerships
- ❖ **LSP (2):** Local Service Providers
- ❖ **LTC:** Long Term Conditions

M

- ❖ **MAC:** Medical Advisory Committee
- ❖ **MHAC:** Mental Health Act Commission
- ❖ **MMR:** Measles, Mumps and Rubella
- ❖ **MRC:** Medical Research Council
- ❖ **MRI:** Magnetic Resonance Imaging
- ❖ **MRSA:** Methicillin-Resistant Staphylococcus Aureus
- ❖ **Multi-disciplinary team (MTD):** A team of health and social care staff which includes professionals such as nurses, doctors, social workers, psychologists etc

N

- ❖ **NAO:** National Audit Office
- ❖ **National Health Service (NHS):** The National Health Service was set up in 1948 to provide healthcare for everyone in the United Kingdom, based on need
- ❖ **NCAS:** National Clinical Assessment Service
- ❖ **NCRAC:** Non- Clinical Risk Assurance Committee
- ❖ **NCVO:** National Council for Voluntary Organisations
- ❖ **NED:** Non-Executive Director
- ❖ **nGMS:** new General Medical Council
- ❖ **NHSBT:** NHS Blood and Transport
- ❖ **NHS Trust:** Organisation providing health and care services within the NHS
- ❖ **NHSLA:** NHS Litigation Authority
- ❖ **NICE:** National Institute for Health and Care Excellence
- ❖ **NPSA:** National Patient Safety Agency
- ❖ **NSF:** National Service Framework

O

- ❖ **OT:** Occupational Therapist
- ❖ **OoH:** Out of Hours
- ❖ **Outpatient (OP):** Someone who comes to hospital for an appointment to see a doctor, nurse, social worker or psychologist.
- ❖ **OSC:** Overview and Scrutiny Committee

P

- ❖ **PALS:** Patient Advice and Liaison Services
- ❖ **Patient and Public Involvement (PPI):** A term used to describe a way of involving people who use NHS services
- ❖ **PBC:** Practice Based Commissioning
- ❖ **PbR:** Payment by Results
- ❖ **PCT:** Primary Care Trust
- ❖ **PDC:** Public Dividend Capital
- ❖ **PDP:** Personal Development Plan
- ❖ **PEAT:** Patient Environment Action Plan
- ❖ **PEMS:** Patient Experience Measures
- ❖ **PFI:** Private Finance Initiative
- ❖ **Pharmacist:** Someone who has expert knowledge of the use of medicines.
- ❖ **Pharmacology:** The study of drugs and their uses and effects
- ❖ **PHO:** Public Health Observatory
- ❖ **PTSD:** Post-Traumatic Stress Disorder
- ❖ **PROMs:** Patient Reported Outcome Measures

Q

- ❖ **QA:** Quality Assurance
- ❖ **QIPP:** Quality, Innovation, Productivity and Prevention Programme
- ❖ **QOF:** Quality and Outcomes Framework

R

- ❖ **RCGP:** Royal College of General Practitioners
- ❖ **RCM:** Royal College of Midwives
- ❖ **RCN:** Royal College of Nursing
- ❖ **RCOA:** Royal College of Anaesthetists
- ❖ **RCOG:** Royal College of Obstetricians and Gynaecologists
- ❖ **RCP:** Royal College of Physicians
- ❖ **RCS:** Royal College of Surgeons
- ❖ **RO:** Responsible Officer
- ❖ **RN:** Registered Nurse
- ❖ **RTT:** Referral to Treatment
- ❖ **RUH:** Royal United Hospital Bath NHS Trust

S

- ❖ **SBU:** Strategic Business Unit
- ❖ **SCR:** Summary Care Record
- ❖ **Service User:** Someone who uses health services or has done so in the past.
Also referred to as clients or patients.
- ❖ **SHA:** Strategic Health Authority
- ❖ **SHIS:** Somerset Health Informatics Service
- ❖ **SHMI:** Summary Hospital Mortality Indicator
- ❖ **SHO:** Senior House Officer
- ❖ **SHS:** Symphony Healthcare Services Limited
- ❖ **SID:** Senior Independent Director
- ❖ **SIRO:** Senior Information Risk Owner
- ❖ **SLA:** Service Level Agreement
- ❖ **SMR:** Standardised Mortality Ratio

- ❖ **Stakeholders:** People who have an interest and / or an involvement ('stake') in an organisation, its activities and its plans for the future
- ❖ **STP:** Sustainability and Transformation Plan. More information can be found: <http://www.yeovilhospital.co.uk/about-us/somerset-sustainability-and-transformation-plan-stp/>

T

- ❖ **T&S:** Taunton and Somerset NHS Foundation Trust (Musgrove Park Hospital)
- ❖ **TUPE:** Transfer of Undertaking (Protection of Employment Regulations 1981)

U

- ❖ **UC:** Urgent Care
- ❖ **UHB:** University Hospitals Bristol NHS Foundation Trust

V

- ❖ **VRE:** Vancomycin-resistant enterococci
- ❖ **VSM:** Very Senior Managers
- ❖ **VTE:** Venous Thromboembolism

W

- ❖ **WCC:** World Class Commissioning
- ❖ **WHO:** World Health Organisation
- ❖ **WTD:** Work Time Directive

X

- ❖ **X-ray:** Diagnostic test to examine the inside of the body, usually bones