



Urology Clinical Nurse Specialists

Urology department



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yeovilhospital.nhs.uk



The Urology Clinical Nurse Specialists

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We are nurses with specialised knowledge and experience in urological disorders as well as urological cancers.

We provide specialist support and information to patients and their families throughout their treatment pathway.

We work as part of a multi-disciplinary team of health care professionals.

Our role provides a link and point of contact for patients and families from the hospital environment to home. We are your designated Key Workers.

References and further information

NHS Constitution. Information on your rights and responsibilities. Available at www.nhs.uk/aboutnhs/constitution

What we offer

- Nurse led clinics
- Detailed information about treatment options
- Signposting to other agencies
- Referral to other specialist teams
- Liaison with support services in the community
- Emotional and psychological support
- Help with physical problems

We are happy to discuss any issues with nominated relatives or carers, but we must have permission and consent to do so from the patient before hand.

Availability

We can be contacted:

Monday to Friday, 9am-4pm

Our office has a confidential answer phone and we would encourage you to leave a message. We aim to return your calls within two working days. If your call is of an urgent nature then your first point of contact should be your GP. Out of hours dial 111 for help and advice.

**If you need this leaflet in
another format please ask a
member of staff.**

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**Ref: 18-17-129
Review: 09/19**