

**VOLUNTEER ROLE DESCRIPTION
PETS AS THERAPY (PAT)**

PLACEMENT: INPATIENT WARDS (Adult and Children)

REPORTS TO : Ward Manager/Ward Sister/Play Leader
Volunteer Services Co-ordinator

HOURS: Days / times to be agreed with individual volunteers
Guidelines: Approximately 1-2 hours per session
Volunteers required Monday – Sunday am/pm/evenings

ROLE OUTLINE:

- 1 Liaise with the Nurse in charge or the Play Leader regarding appropriate access to patients prior to any activity.
- 2 Volunteer within the guidelines and training as taught by Pets as Therapy.
- 3 Provide general company to patients who respond positively to your pet.
- 4 Remain vigilant and responsible of your pet whilst on the ward.
- 5 Should any waste product be deposited by your pet then please clean up responsibly and then inform Ward Sister and housekeeping immediately.
- 6 Be mindful of fears and phobias from some patients.
- 7 Provide an up to date certificate from PAT and carry out any further assessments which PAT require and maintain an annual registration with PAT.
- 8 Pet to wear PAT visibility vest at all times whilst on site.

EXPECTATIONS AND RESPONSIBILITIES:

- 1 Work with sensitivity and an understanding of the issues facing those working to deliver health care within the Trust
- 2 Display a helpful and friendly approach to patients, visitors, staff and colleagues
- 3 Be conversant and comply at all times with the content of the Volunteer Services Policy
- 4 Be aware of and adhere to all Trust policies and protocols highlighted by the Ward/Department Manager as relevant to the volunteer placement
- 5 In the event of accidents, emergencies or untoward occurrences, respond as directed by the Ward/Department lead
- 6 Recognise the importance of boundaries and when help should be sought
- 7 Attend training and department updates as required

AGREEMENT

I have read and understood the Volunteer Services Policy. I agree to adhere to all Trust policies and protocols associated with my volunteer placement.

If you have any queries or concerns please contact the Volunteer Services Coordinator prior to signing this role description.

Name:

Signature: Date:

PERSON SPECIFICATION

VOLUNTEER PLACEMENT – PETS AS THERAPY

CRITERIA	ESSENTIAL	DESIRABLE
EXPERIENCE	<p>Able to demonstrate good interaction with people</p> <p>Able to demonstrate good interaction with their pet.</p>	<p>Experience of working in a health environment</p> <p>Experience of volunteering</p>
APPEARANCE	Clean, neat and well groomed	
COMMUNICATION	Good oral and communication skills	
PERSONAL QUALITIES	<p>Polite, courteous and reliable</p> <p>Relate to people in a friendly and calm manner</p> <p>Ability to empathise</p> <p>Adaptable and willing to learn</p> <p>Able to maintain complete confidentiality</p> <p>Tactful and diplomatic, especially in stressful/emotional situations</p>	Sense of humour
GENERAL SKILLS	<p>Able to follow instructions</p> <p>Able to use own initiative</p> <p>Able to work as part of a team</p> <p>Recognition of the importance of boundaries</p> <p>Ability to recognise when assistance is required or distance is preferred</p>	